



To our Valued Business Associates,

With growing global concerns around COVID-19 (“coronavirus”), the health, safety and well-being of our employees and clients is Legends top priority. We want you to be assured that we are monitoring the developing situation and will continue to provide services in a safe manner. The protection of our team’s health and your staff will be paramount in the decisions we make as the severity of this pandemic unfolds. Our focus, dedication, and support will be unwavering as we navigate these unique times. We hope you and your loved ones remain safe and healthy.

We have implemented additional measures to ensure that there is no disruption to the services we provide, while protecting your safety as well as the safety of our team, including:

- Enhanced cleaning protocols in all of our offices, with particular focus on high traffic and high contact areas
- Requesting any contractor, supplier or member of the public to use hand sanitizer or wash your hands when they enter our facility
- Encouraging all ordering of products to be complete by phone (Presently 14-day precaution during our slow season)
- Paperwork, payments, and products will be brought to your vehicles by Legends staff when possible (Presently 14-day precaution during our slow season)
- Suggest that any staff members who may be symptomatic to self-isolate, use your local office to be tested for a COVID-19 and focus on their wellness.
- If self-isolation occurs, staff members will be available to work with customers remotely from home

We will continue to monitor this developing global situation closely & take all measures necessary to continue our dedication to excellence in servicing your companies, while protecting the health & safety of our staff and clients alike.

Legends is responding quickly to this public health problem. We feel the early implementation of precautions may have long term benefits to our customers. We believe the next two weeks may be the most sensitive period of time for local businesses. Reacting responsibly now increases the probability of being open during the busy season starting in April.

If you feel any of these policies will affect our business relationship, please feel free to contact us with any questions or concerns you may have.

Text, Phone or Email:

Russ and Pat Springer – (905) 638-5999 – russ@legendslandscapesupply.ca